



Shareholder Communication Policy

Version: v.4, 2019

April 2019

1. Document Control

1.1. Purpose

iSelect Limited (iSelect) recognises that shareholders and other stakeholders are entitled to be informed in a timely and readily accessible manner of all major developments affecting iSelect.

The purpose of this shareholder communications policy is to promote effective communication with shareholders and other stakeholders and to encourage effective participation at iSelect's General Meetings.

This policy supplements iSelect's Disclosure Policy, which is also available on iSelect's website.

1.2. Policy Information

Policy Contact:	Company Secretary	Policy Owner:	Chief Financial Officer
Policy Approver:	Board		
Approval date:	23 April 2019	Effective Date:	23 April 2019
Review period:	Every 2 years	Next review date:	23 April 2021

1.3. Scope

This policy applies to all iSelect employees.

1.4. Record keeping requirements

Documents relating to this Policy will be retained for five years after they have been superseded.

1.5. Document History

Version	Date Approved	Author	Description
v.1	7 May 2013	External Legal Counsel	Creation
2015.2	24 August 2015	Company Secretary	Minor updates following periodic review.
2017.3	31 March 2017	Company Secretary	Reviewed – No updates to current Review period extended to be every 2 years
2019.4	23 April 2019	General Counsel	Reviewed, no updates to current. Policy owner changed to CFO.

1.6. Definitions

Term	Definition

1.7. Related documents

Disclosure Policy

2. Policy

2.1. Methods of communication

Information is provided to shareholders and other stakeholders through:

- a) releases to the Australian Securities Exchange (ASX) in accordance with continuous disclosure obligations;
- b) iSelect's website;
- c) iSelect's annual and half-yearly reports;
- d) the annual general meeting; and
- e) social media or other electronic means.

iSelect encourages shareholders to receive company information electronically by registering their email address online with iSelect's shareholder registry.

Other methods of communication will be available to shareholders and other stakeholders, including:

- a) telephone;
- b) mail;
- c) email; and
- d) facsimile

2.2. ASX releases

iSelect makes announcements to the ASX in a timely manner in accordance with the ASX Listing Rules (see also: iSelect's Disclosure Policy).

All announcements made to the ASX are available to shareholders:

- a) under the investor section of iSelect's website; or
- b) under the company announcements section of the ASX website.

2.3. iSelect's website

The iSelect website is the primary medium of providing information to all shareholders and stakeholders. It has been designed to enable information to be accessed in a clear and readily accessible manner.

The iSelect website includes:

- a) statements lodged with the ASX;
- b) the half-yearly and yearly results statements;

- c) the annual report and notice of annual general meeting;
- d) the Chair's and CEO's address to the annual general meeting;
- e) notice of significant group briefings;
- f) other presentations and briefings given to fund managers and financial analysts including those during site visits;
- g) share price information and dividend history;
- h) information concerning any current dividend reinvestment plan and any share purchase plan; and
- i) general information on the company and its activities.

The corporate governance section of the website includes information **about iSelect's Directors, the constitution, board and committee charters and other policies** that are likely to be of interest to shareholders and other stakeholders.

The iSelect website is also an important communication tool for employees. In addition to the items listed above, it contains a range of information which relates to employees including relevant policies and codes. Employees are encouraged to view the website on a regular basis so that they can keep up to date with information concerning iSelect.

2.4. Continuous disclosure

iSelect is a public company listed on the ASX. It is subject to continuous disclosure requirements under the Corporations Act 2001 (Cth) (Corporations Act) and the listing rules of the ASX as amended from time to time (Listing Rules), in addition to periodic and specific disclosure requirements.

A fundamental component of iSelect's shareholder communication policy is its continuous disclosure program. iSelect's board (Board) has adopted a Disclosure Policy with a view to ensuring iSelect complies with its continuous disclosure obligations.

2.5. Half-year and full-year results

The financial results for the half-year ended 31 December are reported in February each year. The financial results for the full-year ended 30 June are reported in August each year.

The half-year and full-year results are announced to the ASX pursuant to the Listing Rules and are available to shareholders in the same manner as other ASX announcements. The results are also available under the investor section of iSelect's website.

Immediately following the announcement to the ASX of iSelect's half-year and full-year results, the media, institutional investors, and stockbroking analysts will be briefed and given an opportunity to ask questions of the Chief Executive Officer, Chief Financial Officer and other relevant members of management. Investors and analysts unable to attend may participate in the briefing by conference call.

2.6. Presentations made to investors and analysts will be available to all shareholders on iSelect's website and are released to the ASX, if required.

2.7. Briefings

iSelect recognises the importance of the relationship between the company and its institutional investors, brokers and analysts. iSelect may from time to time conduct briefings to these groups. In these cases the following protocols will apply:

- a) advance notice of significant group briefings (including, but not limited to, results announcements) will be made available in the investor section of iSelect's website;
- b) material information which is required to be disclosed under its continuous disclosure policy will not be disclosed at these briefings unless it has previously, or is simultaneously, released to the market;
- c) if material information which has not been disclosed is inadvertently released, iSelect will immediately release it to the market via the ASX and place it on iSelect's website;
- d) questions at briefings that deal with material information that has not previously been disclosed will not be answered; and
- e) iSelect will place a copy of the presentation material on iSelect's website.

iSelect will from time to time conduct employee briefings so that all staff are aware of activities within iSelect. These briefings may be conducted by an appropriate manager or other person nominated by the Board.

2.8. Annual report

The Annual Report contains key financial, operating and corporate information about iSelect in a concise format.

Unless the share registry has been notified otherwise, the Annual Report will be emailed to all shareholders (to the email address recorded on iSelect's share register) prior to the AGM within the timeframe set by the Corporations Act.

The Annual Report for the current year and previous years is available under the Investors section of iSelect's website. Shareholders can also contact iSelect's share registry if they require a copy of the Annual Report.

2.9. Annual general meeting

The annual general meeting provides an important opportunity for iSelect to provide information to its shareholders and for shareholders to express their views to the Board and management and to vote on the Board's proposals. All shareholders are encouraged to attend the annual general meeting.

The date, time and location of the AGM will be provided:

- a) in the Notice of AGM;

- b) in the Annual Report; and
- c) on iSelect's website.

The Notice of Meeting and proxy form will be distributed to all shareholders prior to the AGM in the timeframe set by the Corporations Act. The full text of the Notice of Meeting will also be available under the investor section of iSelect's website.

At the AGM, shareholders will be invited to ask questions about or comment on the results, operations, strategy and/or management of iSelect and/or on the conduct of the audit and preparation and content of the auditor's report. The Chair will provide the shareholders present with a reasonable opportunity to ask questions and discuss proposals. The auditor will be available at the meeting to answer questions and comment on matters relating to the audit.

The Chair's address and CEO's address will be lodged with the ASX just prior to the commencement of the AGM and will be available to shareholders in the same manner as other ASX Announcements.

2.10. Share registry

Shareholders with any questions related to their shareholding should contact iSelect's share registry on telephone 1300 850 505 (from within Australia) or +613 9415 4000 (from outside Australia). Alternatively, shareholders can write to:

Computershare Investor Services Pty Ltd
GPO Box 2975
Melbourne VIC 3001 Australia

Details of individual shareholdings can be checked by visiting iSelect's share registry website at www-au.computershare.com/investor/. Once registered, for security reasons, shareholders are required to key in their securityholder reference number (SRN) or holder identification number (HIN) plus family name and postcode, to enable access to personal information.

END OF DOCUMENT